

April 2, 2012

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BY HAND DELIVERY

Debra A. Howland
Executive Director & Secretary
New Hampshire Public Utilities Commission
21 S. Fruit Street, Suite 10
Concord, NH 03301

Re: DT 07-011 Verizon New England, Inc., Bell Atlantic Communications, Inc.,
NYNEX Long Distance Co., Verizon Select Services, Inc. and FairPoint
Communications, Inc.
Responses to Commission Inquiries – **REDACTED**

Dear Ms. Howland:

Northern New England Telephone Operations LLC d/b/a FairPoint Communications –
NNE (“FairPoint”) hereby provides the REDACTED version of its responses to questions
issued by the New Hampshire Public Utilities Commission (“Commission”) related to the
use of Service Quality penalties for broadband expansion in Northern New Hampshire.
The Commission asked these questions at the Hearing on March 19, 2012. FairPoint
notes in response to the Commission’s data request number two, that the response is
currently under development and will be filed no later than April 6th.

Very truly yours,

Harry N. Malone

HNM:kaa
Enclosures
cc: DT 07-011 Electronic Service List

